Accessing the PD Digital Channel

To access the PD Digital Channel, simply follow these easy steps:

1. Visit **MyIB** and log in with your MyIB username and password.
   * If you do not recall your password, please [click here](#) to reset your MyIB password.
2. On the **Resource library** page, click the **PD Digital Channel** icon.
3. For extra security, you will be prompted to enroll with PingID, IB’s multi-factor authentication (MFA) provider. This will allow you to receive an authentication code via the PingID app, SMS text message, email or a phone call.
4. To use the PingID app for authentication, please download the app from the iOS or Google Play app store and click “I already installed the PingID app” as shown below:
5. If you’re already using the PingID app to access other IB applications and would like to use the app to access the Digital channel, you can tap the + icon as shown and complete the set up process:

![PingID app set up process](image1)

6. To receive your authentication code via SMS, email or phone, click the “Alternative authentication method” link instead and choose your preferred contact method:

![Alternative authentication method](image2)

7. After enrolling in PingID, you’ll receive an authentication code via your preferred contact method every time you access the Digital Channel through MyIB. Please enter this authentication code to proceed to the Digital Channel.

We strongly recommend you set up a backup authentication method, as explained in this short video, so you don’t lose access to your account (for example, if you lose your phone).

If you have any issues logging into MyIB or the PD Digital Channel, please contact support@ibo.org for assistance.